



## Ross Express – Protect from Freeze Service

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Ross Express offers seasonal Protect from Freeze service for commodities with a freezing point of 32 degrees Fahrenheit or below. The season is typically October through March, but may vary depending on weather conditions.

### **How it Works:**

Our team monitors weather conditions and institutes special handling procedures to make sure freight requiring protect from freeze service is securely stored on one of our six indoor heated docks.

### **How to Request Protect from Freeze Service:**

Simply mark both the bill of lading and freight with “protect from freeze.”

### **Cost:**

\$10.00 per shipment

### **Exceptions & Liability:**

- Service applies to direct New England points only
- Service excluded from food warehouse distribution shipments due to detention time
- Service excluded from shipments requiring redelivery or re-consignment
- Ross Express does not offer temperature control nor can we handle any specific temperature requirement
- Liability for protect from freeze freight is limited to \$0.50 per pound to a maximum of \$1,250.00 per shipment